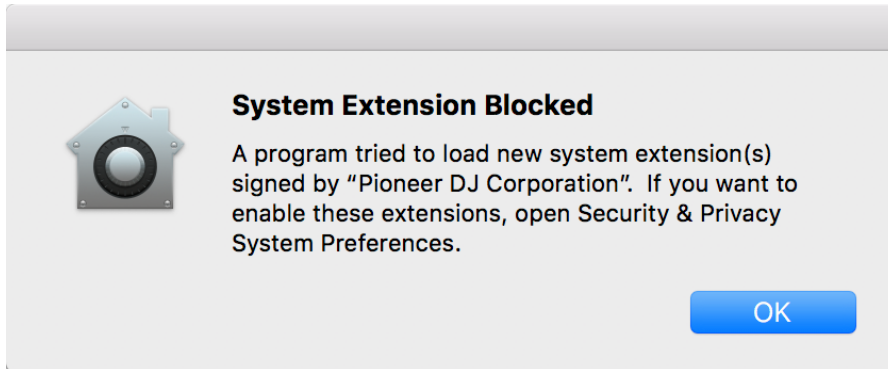# macOS High Sierra 10.13 driver install issue

macOS High Sierra 10.13 introduces a new security feature that requires user approval before installing pioneer DJ 's new driver software described as below.
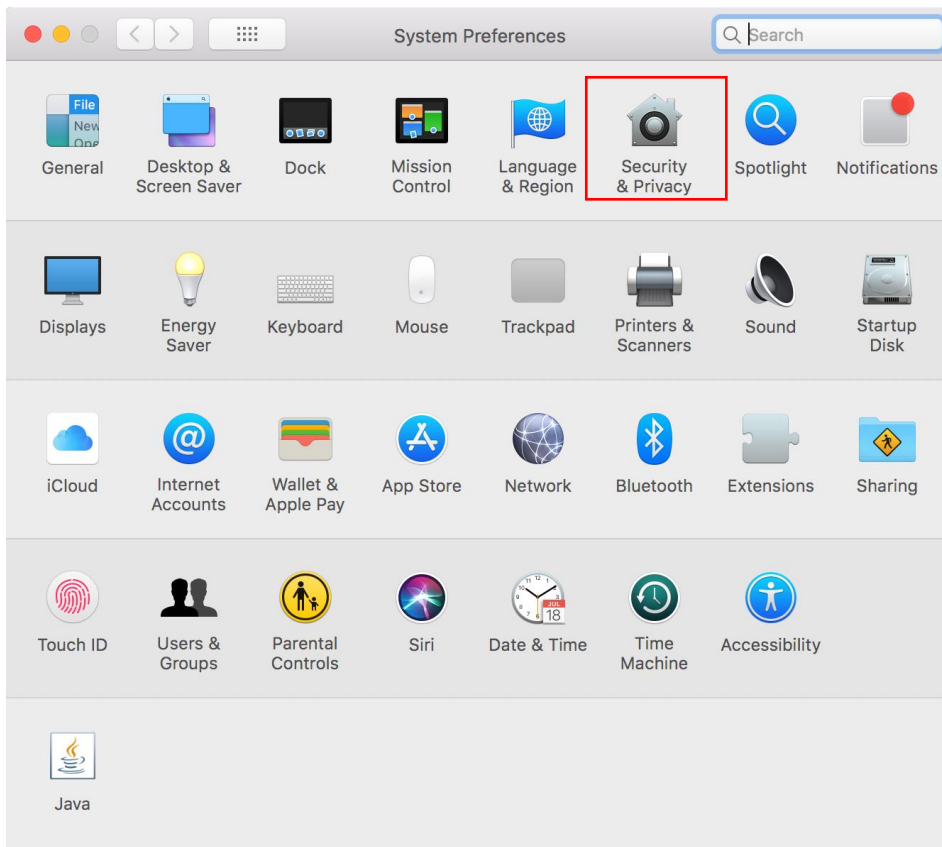
(Note: this does not affect drivers that were already installed before updating to macOS High Sierra 10.13)

When installing pioneer DJ 's driver software for the first time on macOS High Sierra 10.13, a pop-up like the screen shot below will appear.

When you see a "System Extension Blocked" message (screen shot above), please click "OK".

You will then need to allow the driver install process to complete. Please follow the instructions below.

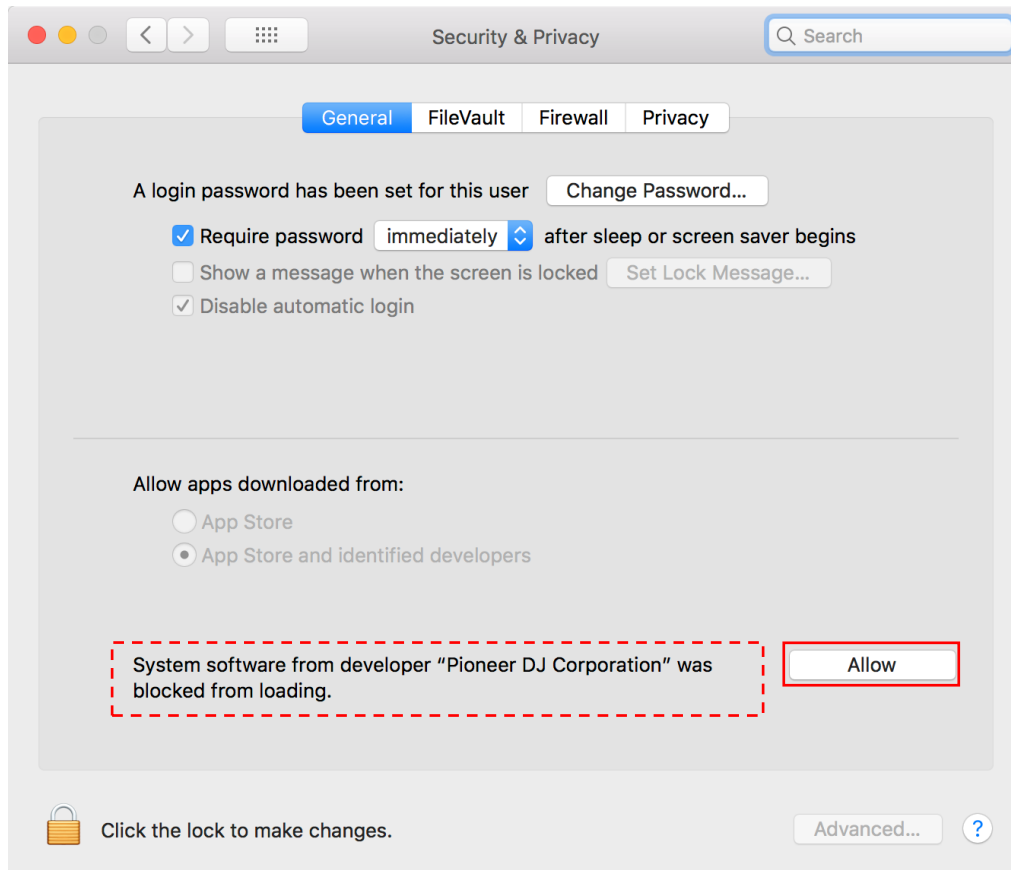1. Open "System Preferences" and click "Security & Privacy".

2. When the "Security & Privacy" opens, you will see a message below:

    System software from developer "Pioneer DJ Corporation" was blocked from loading.

    This message is present in the "Security & Privacy" for only 30 minutes after starting driver installation.

    When this message does not appear, please install the driver software again

3. Click "Allow".

4. When your hardware is connected to your Mac, disconnect and re-connect the hardware.

This issue only affects new drivers installed after updating to macOS High Sierra 10.13.
If you have installed drivers for your hardware on a previously macOS or OS X version, you will not run into this issue.

The DJ equipment that requires the above procedure when installing the driver software are as follows:

DJ MIXER

DJM-TOUR1

DJM-2000NXS

DJM-2000

DJM-900NXS2

DJM-900NXS

DJM-900SRT

DJM-850

DJM-750MK2

DJM-750

DJM-450

DJM-250MK2

DJM-S9

DJM-S3

DJM-T1

DJM-5000

DJ CONTROLLER

DDJ-1000

DDJ-RZX

DDJ-RZ

DDJ-RR

DDJ-RB

DDJ-SZ2

DDJ-SZ

DDJ-SR2

ALL-IN-ONE DJ SYSTEM

XDJ-RX2

XDJ-RX

XDJ-AERO

AUDIO INTERFACES

INTERFACE2

REMIX STATION

RMX-500

DJ PLAYER

MEP-7000

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PIONEER DJ CORPORATION

6F, Yokohama i-Mark Place, 4-4-5 Minatomirai, Nishi-ku, Yokohama, Kanagawa 220-0012 Japan