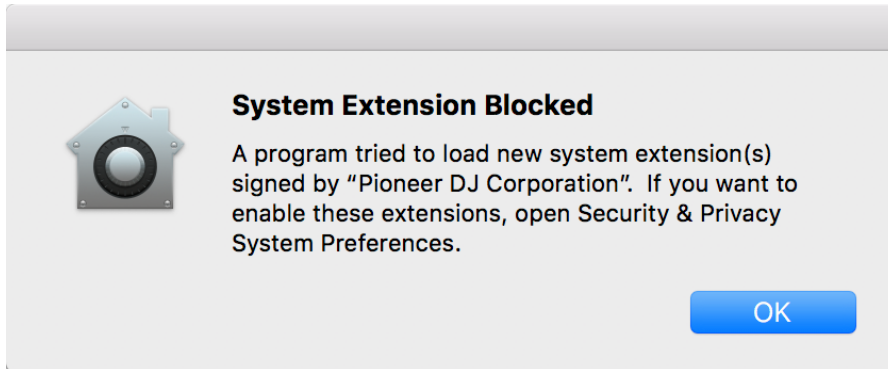


macOS High Sierra 10.13 driver install issue

macOS High Sierra 10.13 introduces a new security feature that requires user approval before installing pioneer DJ 's new driver software described as below.

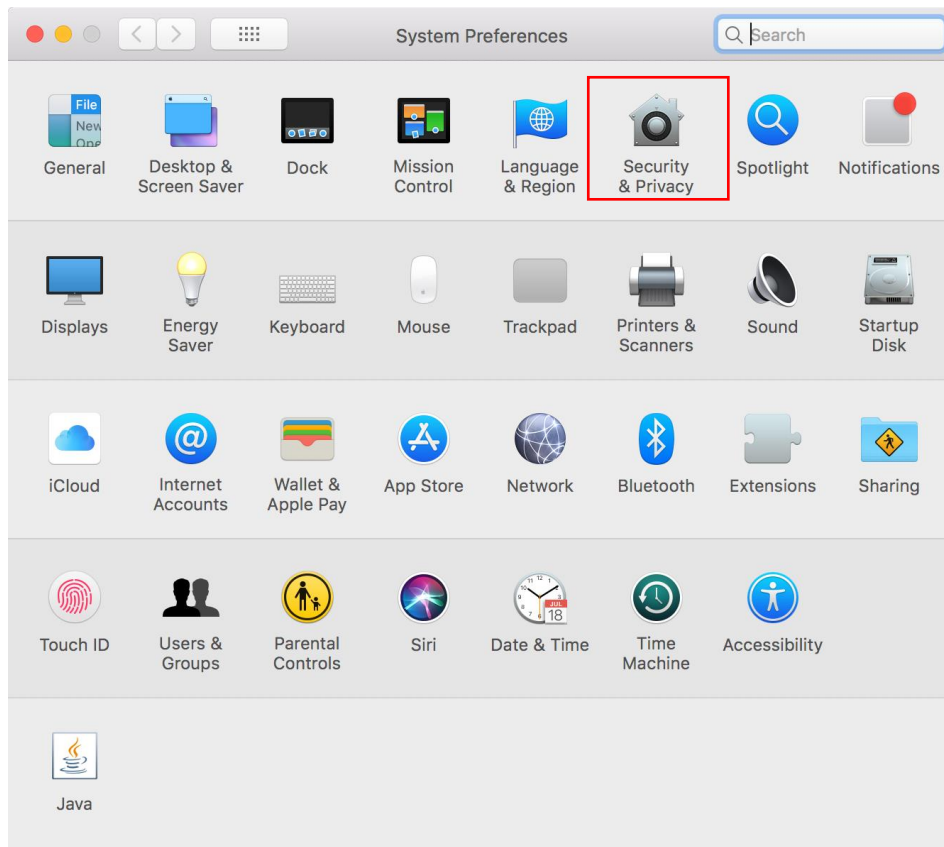
(Note: this does not affect drivers that were already installed before updating to macOS High Sierra 10.13)

When installing pioneer DJ 's driver software for the first time on macOS High Sierra 10.13, a pop-up like the screen shot below will appear.



When you see a "System Extension Blocked" message (screen shot above), please click "OK". You will then need to allow the driver install process to complete. Please follow the instructions below.

1. Open "System Preferences" and click "Security & Privacy".



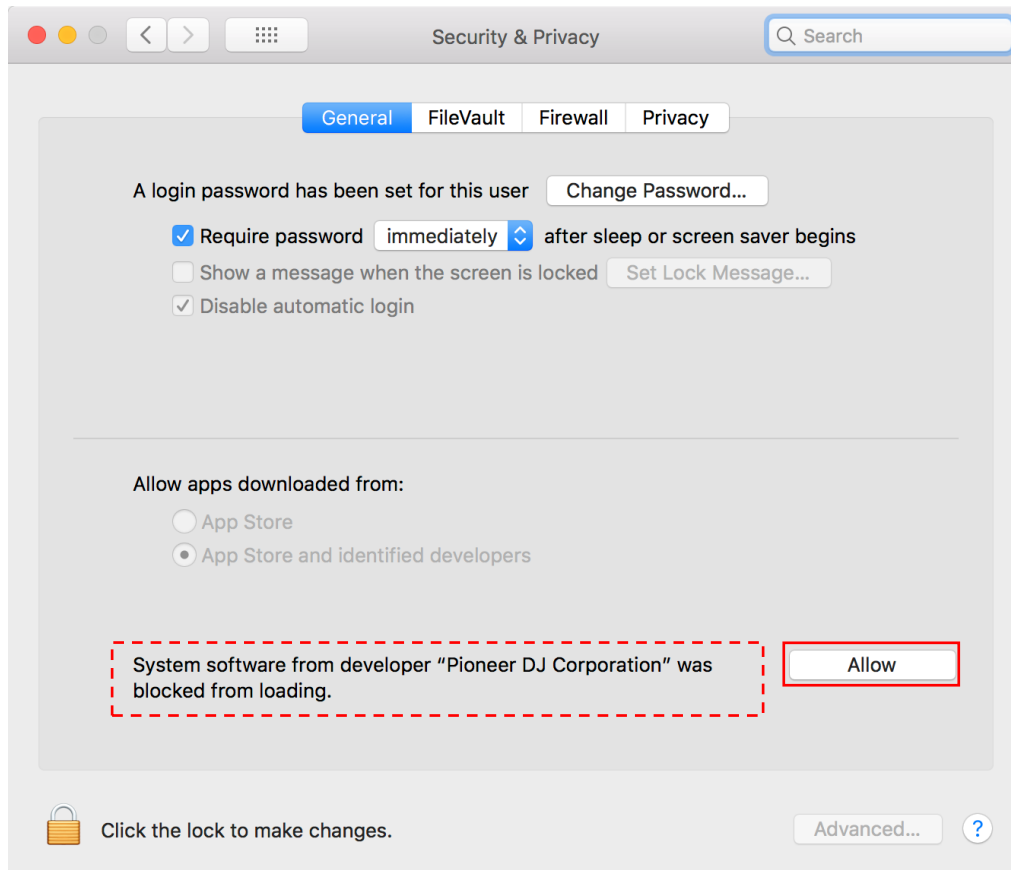
2. When the “Security & Privacy” opens, you will see a message below:

System software from developer "Pioneer DJ Corporation" was blocked from loading.

This message is present in the “Security & Privacy” for only 30 minutes after starting driver installation.

When this message does not appear, please install the driver software again

3. Click “Allow”.



4. When your hardware is connected to your Mac, disconnect and re-connect the hardware.

This issue only affects new drivers installed after updating to macOS High Sierra 10.13.

If you have installed drivers for your hardware on a previously macOS or OS X version, you will not run into this issue.

The DJ equipment that requires the above procedure when installing the driver software are as follows:

DJ MIXER

DJM-TOUR1
DJM-2000NXS
DJM-2000
DJM-900NXS2
DJM-900NXS
DJM-900SRT
DJM-850
DJM-750MK2
DJM-750
DJM-450
DJM-250MK2
DJM-S9
DJM-S3
DJM-T1
DJM-5000

ALL-IN-ONE DJ SYSTEM

XDJ-RX2
XDJ-RX
XDJ-AERO

AUDIO INTERFACES

INTERFACE2

REMIX STATION

RMX-500

DJ PLAYER

MEP-7000

DJ CONTROLLER

DDJ-RZX
DDJ-RZ
DDJ-RR
DDJ-RB
DDJ-SZ2
DDJ-SZ
DDJ-SR2

About Trademarks and Registered Trademarks

- Pioneer DJ is a trademark of the PIONEER CORPORATION and is used under license.
- Mac, OS X and macOS are registered trademarks of Apple Inc. in the U.S. and other countries.

© 2017 Pioneer DJ Corporation. All rights reserved.