

## Important notice for updating firmware on macOS Big Sur

New security measures have been added in macOS Big Sur.

When updating firmware on macOS Big Sur, you must follow the installation as described below.

(DDJ-RZ is used as an example. Please check the Firmware Update Guide for your hardware as well.)

- **1.** Check the current firmware version of your hardware.
- 2. Check the downloaded file on your computer.
- **3.** Prepare for the update.
- 4. Update the firmware from your computer.
- 5. Check the firmware version
- 6. Troubleshooting guide

#### **1.** Check the current firmware version of your hardware.

You can check the firmware version of your hardware by connecting your hardware to your computer and starting the setting utility.

You can also check the firmware version in Step 4.

For details, see the Firmware Update Guide for your hardware.

MIXER MODE	CONTROLLER INPUT	CONTROLLER OUTPUT	ASIO	About
	P7 Setting Litility			
000	R2 Setting Utility			
Utility Version	: 0.810			
Driver Version	: 0.900			
DLL Version	: 1.000			
Firmware Version	n : 1.00			

### 2. Check the downloaded file on your computer.

Unzip the downloaded file. Save [\*\*\*\*.zip] to a directory such as desktop and double click to mount it. The folder will be expanded to [\*\*\*\*.dmg] or [\*\*\*\*.app].

### **3.** Prepare for the update

- 3.1 Connect the computer and the hardware using a USB cable.(Connect the USB cable to the [USB-A] terminal.)Note: Be sure to use an AC adapter to power your laptop.
- 3.2 Start update mode on your hardware.

See the Firmware Update Guide for your hardware to learn how to start update mode.



(Example: DDJ-RZ)

### 4. Update the firmware from your computer.

Be sure to close all applications running on the computer before the update.

4.1 Start the update program.

Case 1. [\*\*\*\*.dmg]

Double click [\*\*\*\*.dmg] to open a new window.

Double-click the icon in the window.

(Example: DDJ-RZ)



Case 2. [\*\*\*\*.app] Double click.

4.2 Application confirmation dialog

The below dialog appears when updating the firmware.

Click [Open].



#### 4.3 Keystroke receiving dialog

#### Click [Open System Preferences].



- 4.4 [System Preferences] > [Security & Privacy]
- (1) Select [Security & Privacy] > [Privacy].
- (2) Select [Input Monitoring] and check the model you want to update in the apps selection on the right. If it's greyed out and you can't check it, click the key icon in [Click the lock to prevent further changes.] to show the popup screen shown in (3).





(3) After entering the user name and password, click [Unlock] and you'll be able to check the model.

\*You can't unlock if the username and password are incorrect.

System Preferences is trying to unlock Security & Privacy preferences. Enter your password to allow this.	
User Name: Password:	
Cancel	

(4) When the model is checked, the below dialog appears. Click [Quit & Reopen].

After checking that your model has been checked, close [Security & Privacy].

(When the keystroke receiving dialog still on the screen, click [Open System Preferences] and close it.)



#### 4.5 Select a language

·Select the language you want to use and click [OK].

ter Program			
			¢
Cancel		ОК	
	Cancel	Cancel	Cancel OK

If the below message appears,

[Your \*\*\*\* is not connected]

[Your \*\*\*\* is not recognized]

refer to "Troubleshooting Guide" later in this document.

4.6 Check the version

Check the update version.

To update the firmware to the version, click [Start].

If there is no need to update, click [Close].

Updates the version of vo	ur DDJ-RZ firmware.
Start your DDJ-RZ in up	date mode by pressing the power button while
pressing the [SHIFT] bu	tton and the [SYNC] button on the left deck.
Current Version: Ve	r. 1.09
Update Version: Ver	r. 1.10



#### 4.7 Update proceeds.

Wait until the progress bar reaches to the right end.

Do not disconnect the power cable and the USB cable during the update.

If you do it, the unit may break.

Updater Program		
ι	Jpdating your DDJ-RZ firmware.	
	Please wait for a few moments until the update process is complete.	
	21%	

4.8 End of Update process.

When the below message appears, click [OK].

U	pdater Pro	gram	
f your version o	of the DDJ-RZ	firmware is nov	w complete.
		6	ок
đ	U	Updater Pro	Updater Program

#### 4.9 Reboot the unit.

Turn off the power of the unit and then turn it on again.

### 5. Check the firmware version

Check the firmware version as in Step 1.

When the firmware version is the version you want to update, the update is complete.

### 6. Troubleshooting guide

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6.1 If the update did not start

Δ	Your DDJ-RZ is not recognized.
	<ol> <li>Connect the USB-A terminal on your DDJ-RZ and your computer using a USB cable.</li> </ol>
	<ol> <li>Start your DDJ-RZ in update mode by pressing the power button while pressing the [SHIFT] button and the [SYNC] button on the left deck.</li> </ol>
	3. Restart this program.

Check the following.

·Check that your computer and the hardware are connected using a USB cable.

(Connect the USB cable to the [USB-A] terminal.)

If not, connect again and redo the update process.

• When the problem still exists even if the cable is properly connected, please check the instructions on the Firmware Update Guide for your hardware.

6.2 If an error occurs during the update

If the following error message appears during the update, turn off the unit and redo the update process.

An error has occurred. 1. Connect the USB-A terminal on your DDJ-RZ and your computer using a USB cable. 2. Start your DDJ-RZ in update mode by pressing the power button while pressing the [SHIFT] button and the [SYNC] button on the left deck. 3. Restart this program		
<ol> <li>Connect the USB-A terminal on your DDJ-RZ and your computer using a USB cable.</li> <li>Start your DDJ-RZ in update mode by pressing the power button while pressing the [SHIFT] button and the [SYNC] button on the left deck.</li> <li>Bestart this program</li> </ol>	An error has	s occurred.
<ul> <li>2. Start your DDJ-RZ in update mode by pressing the power button while pressing the [SHIFT] button and the [SYNC] button on the left deck.</li> <li>3. Restart this program</li> </ul>	1. Connect	the USB-A terminal on your DDJ-RZ and ter using a USB cable
3 Restart this program	2. Start you the power b and the [SY	r DDJ-RZ in update mode by pressing utton while pressing the [SHIFT] button NC] button on the left deck.
5. Restart this program.	3. Restart th	nis program.

If the USB cable comes loose in the middle of the process or the unit turns off, redo the update process.

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