

*Pioneer*

PROFESSIONAL MULTI PLAYER

**CDJ-2000**

Firmware Update Guide

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## About the Firmware Update Procedure

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Please download the firmware update from Pioneer Support web site and use a USB memory.

- **To create a USB memory for the update :**

A USB memory device must be formatted in **FAT** or **FAT32** (a device belongs to the USB mass storage class)

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## How to check if your CDJ-2000 requires the firmware update

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1. Turn on the power of CDJ-2000.
2. Press [MENU / UTILITY] and hold for over 1 second. Then [UTILITY] screen is displayed.
3. Scroll the screen menu by a rotary selector, firmware VERSION No. will be displayed.
4. Press [MENU / UTILITY] to return to the menu screen.

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## Extract the Firmware File

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Unzip the downloaded file "CDJ-2000v\*\*\*.zip". Four files will appear.

C2KMAIN.UPD (\*.\*\*\*,\*\*\* bytes)

C2KGUI.UPD (\*.\*\*\*,\*\*\* bytes)

C2KPANL.UPD (\*\*\*,\*\*\* bytes)

C2KDRIV.UPD (\*\*\*,\*\*\* bytes)

Please refer to latest information on the support web site for asterisks.

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## Preparations for updating firmware

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Copy the extracted firmware files to the root directory of a USB memory device.

\* Do not change the name of the extracted files.

\* Use a USB device formatted in **FAT** or **FAT32** (mass storage class).

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## Program Update Procedures

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1. Please set your CDJ player in status below.
  - Power off
  - No device connected (USB memory, SD Card, LINK or Computer)
  - No disc loaded
2. Turn on the power on your CDJ Player during pressing the both "USB" and "RELOOP/EXIT" buttons.  
(Continue holding the both buttons until Pioneer DJ logo screen disappears.)

3. A message **[Connect the USB storage device to the USB port]** appears on the display. Then release the both buttons.
4. Insert the USB memory device containing the firmware files into the USB port.
  - Updating will start. The display shows **[NOW UPDATING]** that message blinks. Also **[AUTO BEAT LOOP]** LED blinks.  
(If the version of your firmware is the latest one, updating will not start. The display shows "Connect USB storage device into top USB port.")
  - Do not turn the power off during the update.
  - The update will be completed in approx. 2 minutes.
  - A following message appears when the update is completed.  
**[Firmware update is completed. Turn the power off before using. ]**.
5. Turn the power off and remove the USB memory device after the update has been completed.

If the progress indicator does not progress during updating and update completed message does not appear after 5 minutes, or if the message **[MAIN firmware update failed]**, **[GUI firmware update failed]**, **[PANEL firmware update failed]** or **[SERVO DRIVE firmware update failed]** appears, contact our customer support center.

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