Pioneer DJ

DJ Controller

DDJ-RZ

Firmware Update Guide

A. How to check the current Firmware Version of DDJ-RZ

1. Connect DDJ-RZ to your computer using a USB cable.

2. Launch the Settings Utility.
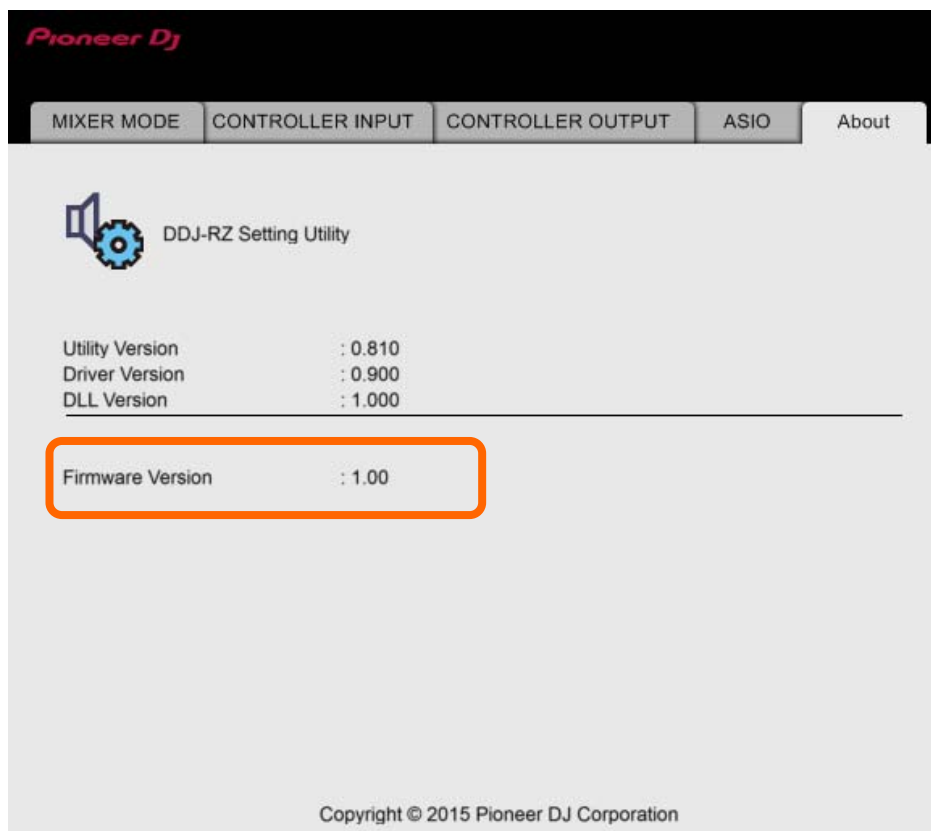
For Windows:

[Start] menu > [All Programs] > [Pioneer] -> [DDJ-RZ] -> [DDJ-RZ Settings Utility]

For Mac OS:

[Application] > [Pioneer] > [DDJ-RZ] > [DDJ-RZ Settings Utility]

3. Check the Firmware Version in the Settings Utility

The firmware version is displayed in the [About] tab.

B. Check the downloaded file

1. Unzip the downloaded file.

For Windows:

Save the downloaded file [DDJ-RZ_v**xxx**_Win_E.zip] to an arbitrary directory such as desk top and unzip it.

For Mac OS:

Save the downloaded file [DDJ-RZ_v**xxx**_Mac_E.dmg] to an arbitrary directory such as desk top and double click to mount it.

2. Check the unzipped file.

For Windows:

The [DDJ-RZ_v**xxx**_Win_E] folder is generated when the file is unzipped.

Please ensure the following files are included in the folder.

1. [DDJ-RZ_v**xxx**.exe]
2. [DDJ-RZ_updater_manual_e.pdf]

For Mac OS:

The [DDJ-RZ_v**xxx**_Wac_E] folder is generated when the file is extracted.

Please ensure the following files are included in the folder.

1. [DDJ-RZ_v**xxx**.app]
2. [DDJ-RZ_updater_manual_e.pdf]

✓ **xxx is numerical characters of the new firmware version.**
✓ Depending on your computer settings, the extension such as .exe, .pdf or .app may not be displayed.

C. Preparation for updating DDJ-RZ
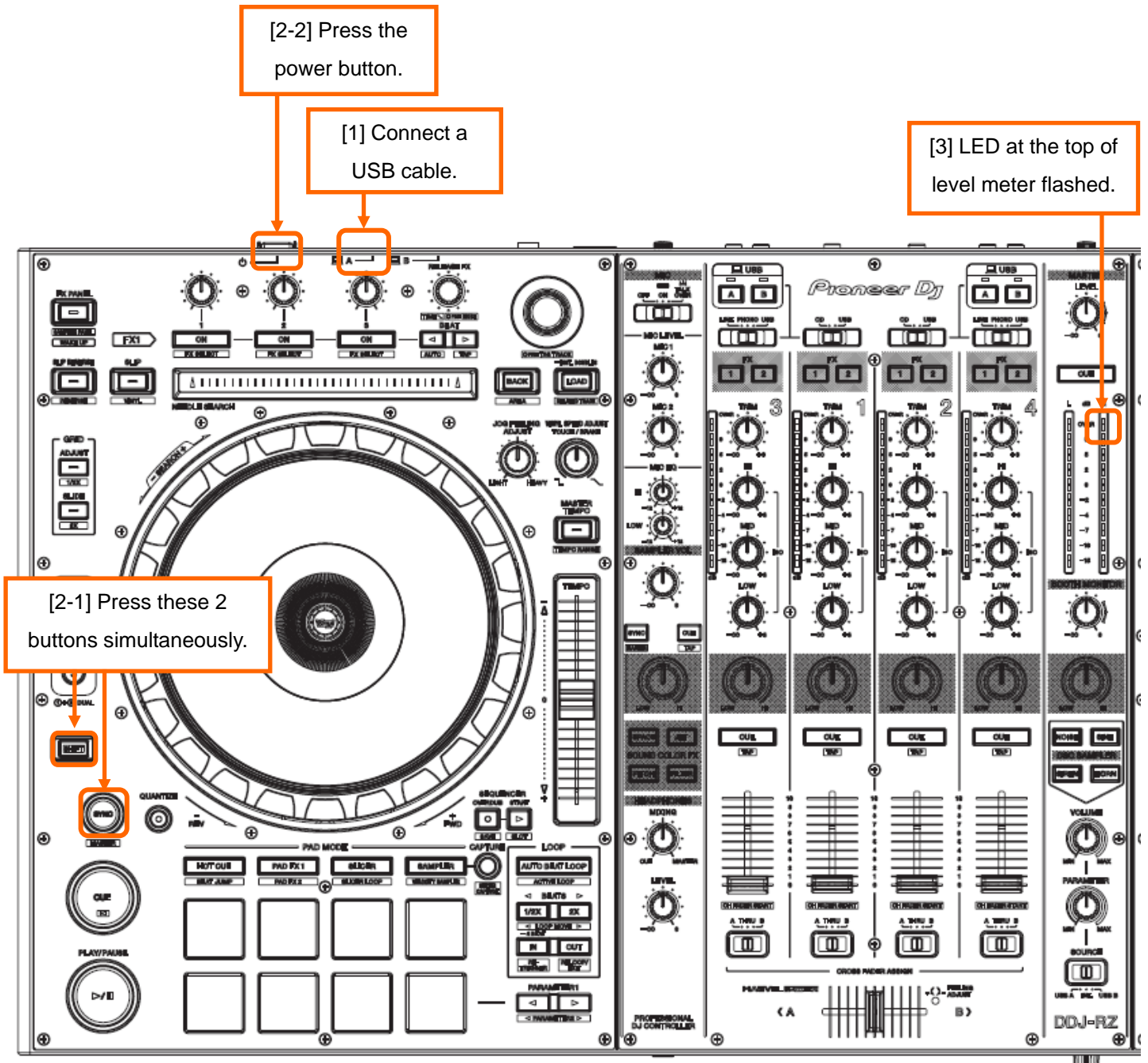
1. Connect DDJ-RZ and a computer.

Connect DDJ-RZ to your computer using a USB cable.

(Connect the USB cable to (USB-A) port.)

2. Activate the update mode.

Press the power button while pressing the [SHIFT] button and the [SYNC] buttons on the left deck.

Once the update mode is activated, the LED at the top of the MASTER level meter flashes.

[2-2] Press the power button.

[1] Connect a USB cable.

[3] LED at the top of level meter flashed.

[2-1] Press these 2 buttons simultaneously.

D. Updating the firmware using a computer

1．Updating procedures

Before updating, close all the applications running on the computer.

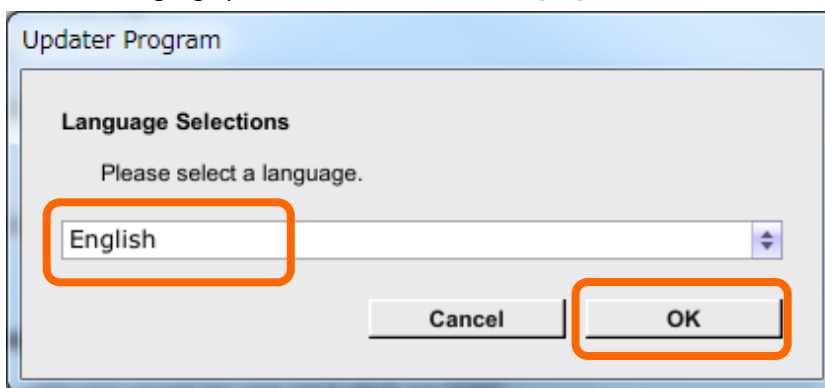**<STEP1>** **Activate the update program.**

For Windows:

Double click [DDJ-RZ_v**xxx**.exe] to activate the update file.

For Mac OS:

Double click [DDJ-RZ_v**xxx**.app] to activate the update file.

<STEP2> **Select a language.**

Select the language you want to use and click on [OK].

Updater Program

Language Selections
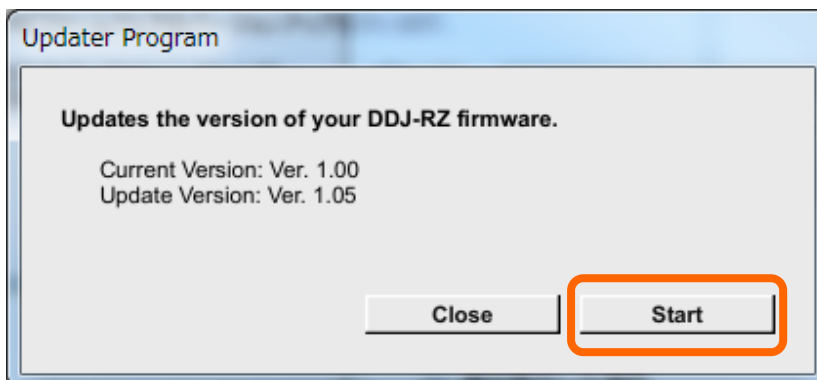
Please select a language.

English

Cancel   OK

・Please refer to "Tips: When [Your DDJ-RZ is not connected] is shown during updating the firmware"

in a later section if the same message is popped up after clicking "OK".

<STEP3> **Check the firmware version before updating.**

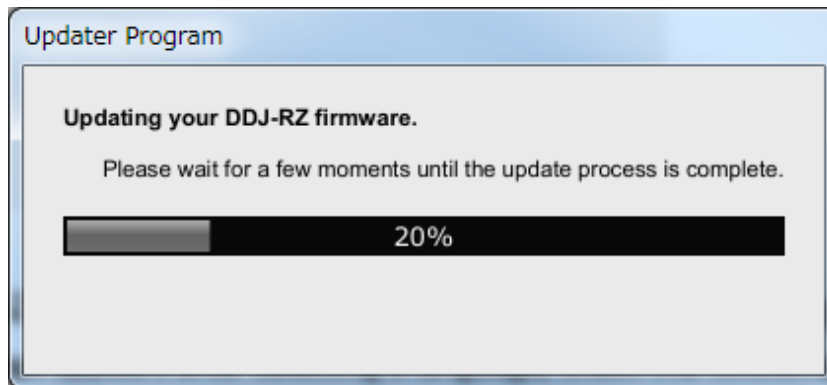After ensuring that the firmware version is **x.xx,** click on the [Start] button.

Ensure that the power cable and the USB cable are securely connected to DDJ-RZ during the update.

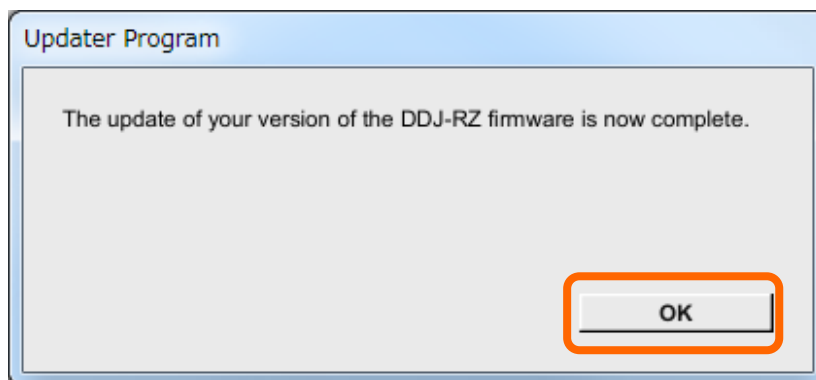Please make sure to use an AC adaptor to power your laptop during updating the firmware.

Updater Program

Updates the version of your DDJ-RZ firmware.

Current Version: Ver. 1.00
Update Version: Ver. 1.05

Close   Start

The updating process starts.

Please wait until the progress bar reaches to the right end.

> **Updater Program**
>
> **Updating your DDJ-RZ firmware.**
>
> Please wait for a few moments until the update process is complete.
>
> 20%

<STEP4> **Complete the updating process.**

When the firmware update process is complete and the message below appears, click the [OK] button.

When all the LEDs of the MASTER level meter on DDJ-RZ are lit, the firmware update is completed.

> **Updater Program**
>
> The update of your version of the DDJ-RZ firmware is now complete.
>
> **OK**

<STEP5> **Reboot DDJ-RZ.**

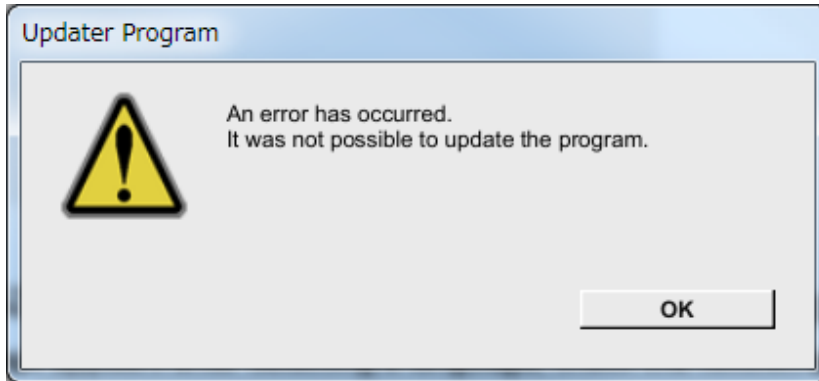Turn off the power of DDJ-RZ and then turn it on again.

E. Check the firmware version

Check the firmware version of DDJ-RZ as described in [A. How to check the current Firmware Version of DDJ-RZ].

The firmware update is successfully completed when you find the version you wanted in the Settings Utility.
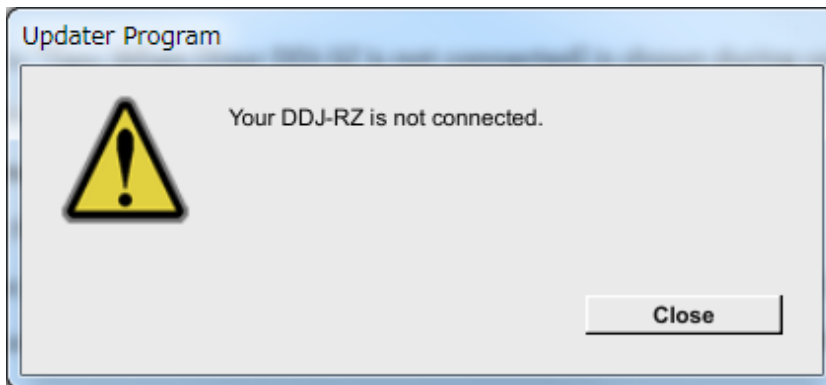
Tips: How to cope with abnormal termination:

If you fail to update and the following message appears, turn off the power of DDJ-RZ and start from the beginning of the above Updating Procedures.

Updater Program

⚠ An error has occurred.
It was not possible to update the program.

[OK]

Tips: When [Your DDJ-RZ is not connected] is shown during updating the firmware

When the following message appears after selecting a language, check the following tips.

Updater Program

⚠ Your DDJ-RZ is not connected.

[Close]

・ Is the USB cable connected to a USB-A port?

If it is not connected, connect the cable to a USB-A port and start the updating steps from the beginning again.

・ When the above message appears even if the cable is connected to a USB-A port, please follow the steps below.

1) Uninstall the driver software of DDJ-RZ.

How to uninstall the driver software:

For Windows users:

Navigate to Start -> Control panel -> Programs. Then, select "Pioneer DDJ -RZ Driver" and click "Uninstall".

For MacOS users:

Double click the driver software and then double click [DDJ-RZ Uninstaller.app].

Follow the instructions in your computer after this.

The latest driver software is available from the following link.

http://pioneerdj.com/support/index.php?lang=en

2) Update the firmware again from the beginning.

3) After completing the firmware update, install the driver software again.

Please see the Operating Instructions for how to install the driver software.

[Reference information]

This updater has been verified to operate on the operating systems below:

Windows : Windows 10/Windows 8.1/Windows8/Windows 7

MacOS　 : OS X 10.10 / 10.9 / 10.8

Approximately 2 minutes is required for updating.

The images shown in this Guide may not be the same as the current ones.

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