

DJ Controller

DDJ-400



Firmware Update Guide

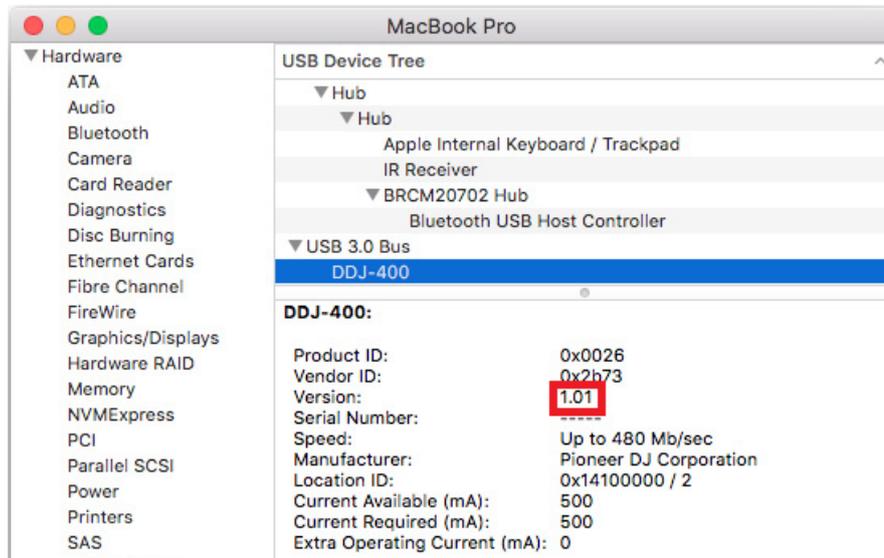
A. Checking the current firmware version of DDJ-400

1. Connect your DDJ-400 to your PC/Mac using a USB cable.

2. Check the Firmware Version.

• For Mac:

Click Apple menu > [About This Mac] > [System Report] > [Hardware] > [USB] and check the version displayed for DDJ-400.

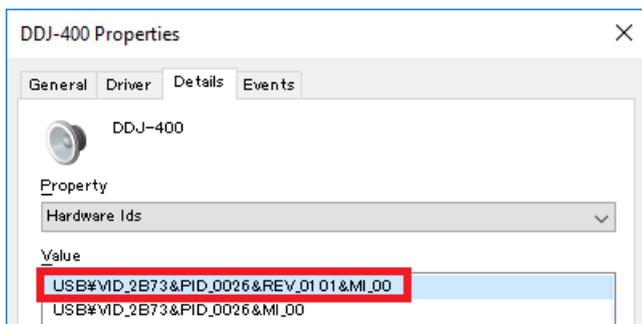


• For Windows 10 and Windows 8.1:

- 1) Right-click the Start button and select [Device Manager] from the displayed menu.
- 2) Open Properties of [Sound, video and game controllers] > [DDJ-400] and select the Details tab.
- 3) Select [Hardware Ids] from the [Property] drop-down menu.
- 4) The x part of "USB\VID_2B73&PID_0026&REV_0101" displayed is the firmware version.
(For example, USB\VID_2B73&PID_0026&REV_0101 means the firmware version is 1.01.)

• For Windows 7:

- 1) Click the [Start] Menu > [Control Panel] > [Device Manager].
- 2) Open Properties of [Sound, video and game controllers] > [DDJ-400] and select the Details tab.
- 3) Select [Hardware Ids] from the [Property] drop-down menu.
- 4) The x part of "USB\VID_2B73&PID_0026&REV_0101" displayed is the firmware version.
(For example, USB\VID_2B73&PID_0026&REV_0101 means the firmware version is 1.01.)



B. Checking the downloaded file

1. Unzip the downloaded file.

- For Mac:
Save the downloaded file [DDJ-400_vxxx_MAC.zip] to an arbitrary folder such as desk top and unzip it.
The [DDJ-400_vxxx_MAC.dmg] file is generated when the file is unzipped and then double click it to mount.
- For Windows:
Save the downloaded file [DDJ-400_vxxx_Win.zip] to an arbitrary folder such as desk top and unzip it.

2. Check the unzipped file.

- For Mac:
The [DDJ-400_vxxx_MAC] folder is generated when the file is extracted.
Please ensure the following file is included in the folder.
[DDJ-400_vxxx.app]
 - For Windows:
The [DDJ-400_vxxx_WIN] folder is generated when the file is unzipped.
Please ensure the following file is included in the folder.
[DDJ400UpdateProgram.exe]
[ddj400hid.dll]
[ddj400__vxxx.bin]
- ✓ **xxx** is numerical characters of the new firmware version.
 - ✓ Depending on your computer settings, the extension such as .exe or .app may not be displayed.

C. Preparing for the update on the DDJ-400

1. Connect the DDJ-400 to your PC/Mac.

Connect your DDJ-400 to your PC/Mac using a USB cable.



D. Updating the firmware through your PC/Mac

1. Updating procedures

Before updating, close all the applications running on PC/Mac.

<STEP1> Open the updater program.

For Mac:

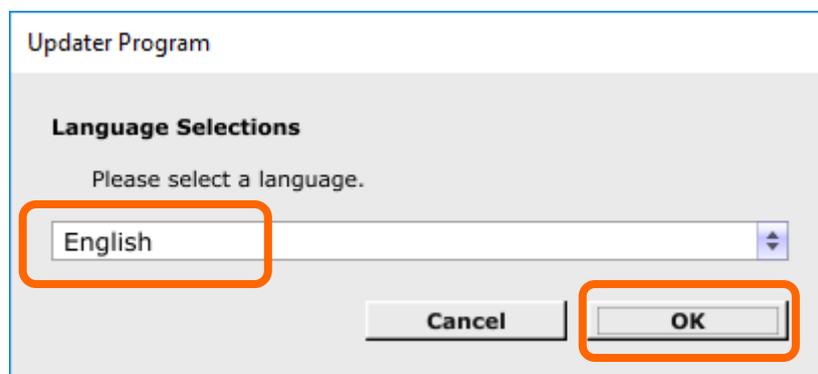
Double click [DDJ-400_vxxx.app].

• For Windows:

Double click [DDJ400UpdateProgram.exe].

<STEP2> Select a language.

Select a language you want to use and click "OK".

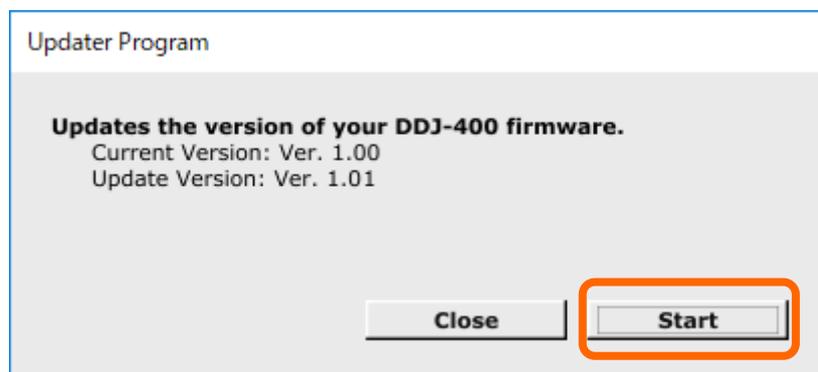


<STEP3> Check the firmware version.

Ensure that the version is **x.xx**. Click "Start". (The figure below is an example.)

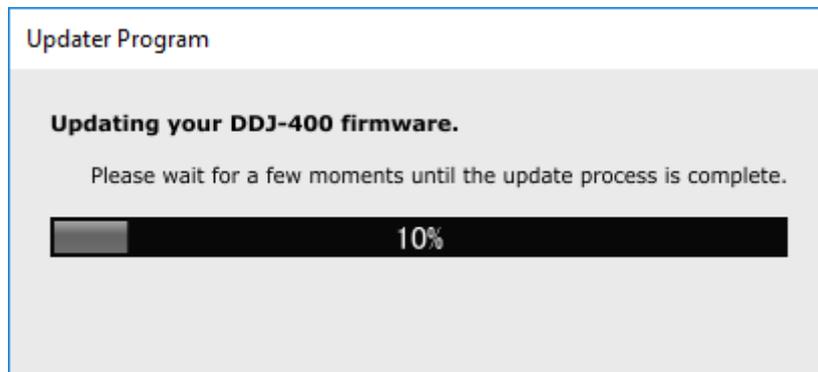
Do not disconnect the USB cable during the update.

Please use an **AC adaptor** to power your laptop during update.



<STEP4> During the update

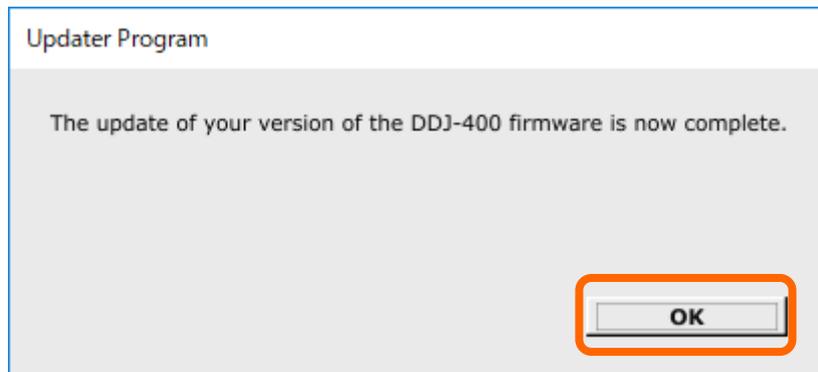
Please wait until the progress bar reaches to the right end.



While the update is in progress, the level indicator of DDJ-400 blinks.

<STEP5> The update process is complete.

If the message below is displayed, click "OK".



<STEP6> Reboot the DDJ-400.

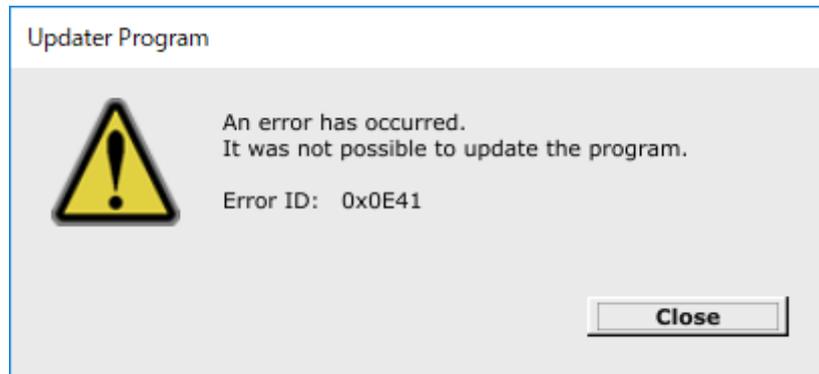
After the update is complete, the DDJ-400 will automatically reboot.

E. Checking the firmware version

Check the firmware version of the DDJ-400 as described in “A. *Checking the current firmware version of DDJ-400*”. When you find the version you wanted, the firmware update is successfully complete.

Tips: When an Error Message is shown during updating the firmware

If you fail to update, once disconnect the USB cable and start from “C. *Preparing for the update on the DDJ-400*”.



[Reference information]

This updater program has been verified to operate on the operating systems below

Mac: macOS Mojave 10.14 / macOS High Sierra 10.13 / macOS Sierra 10.12

Windows: Windows 10 / Windows 8.1 / Windows 7

Approximately 2 minutes is required for the update.

The images shown in this Guide may not be the same as the current ones.

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